

Tribe Membership

Registration:

Students must register online (via the “Tribe Membership” page of www.yourmusictribe.com) to reserve a repeating time slot for private sessions. Time slots will occur on the same time and day, either weekly or every other week. The Tribe Team will do their best to accommodate students’ date/time preferences. General hours of studio operation are 3:00-7:30 PM, Tuesday through Friday for Bronwen and may vary for our other passionate teachers. A one-time processing charge of \$20 will be added to the first month’s tuition installment.

Tuition:

All memberships are on an annual or quarterly payment schedule with the option of monthly installments. You may request a price sheet for details about all pricing. These options may change and, if so, will be emailed to Tribe in advance of the changes. Invoices are due by the 1st of each month, quarter, or year, respective to the musicians’ payment schedule. There will be a grace period until the 5th of the month, quarter, or year when no late fee will be charged.

Acceptable payment forms include personal check, cash, Venmo, and PayPal. Paypal payments can be made using a clickable button on the invoice itself. Please note that the Paypal 2.9% fee will be added to each payment made with PayPal. Should a musician or family fail to provide payment in the time allotted by their payment schedule a \$10 late fee will be incurred. An additional \$50 late fee will be incurred if payment is not received by the 19th of the month, for a total of a \$60 late fee. The late fee will be automatically included in any online PayPal transactions made after the due date. If paying with cash, venmo, or check, please include the late fee. Failure to do so will result in the late fee being rolled over to the next month’s invoice.

Policy

Please be advised that Tribe members are responsible for paying for their reserved time slot whether they show up for the lessons or not. Please see the missed lessons policy below for additional details regarding missed lessons.

Missed Lessons:

There is no membership credit, reimbursement or refund for missed lessons due to a Tribe musician’s absence. A courtesy video lesson may be offered in exchange for a musician’s missed lesson, if the teacher is given at least 24 hrs notice about the absence. “Vacation make-up credits” (See below) may also be used and scheduled during Gig Weeks. As a courtesy, please notify your teacher in advance about any lessons you will miss. If a lesson is missed due to a teacher’s absence, with the exception of studio holidays or seasonal breaks (listed on the Tribe Annual Core Line-Up), the lesson will be rescheduled.

- Video Lesson - This is a video of a technique demonstration and practice suggestion, usually emailed to the student during their regular lesson time.
- “Life-event” Credit - Each musician is entitled to two life-event credits annually. These can be used if the musician goes on vacation or otherwise needs to miss their lesson for their own scheduling reasons. We understand that life happens and have created specific times, during Gig Week, where musicians can request their reschedules. Life-event credits do not have to be used consecutively but can be.

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Note this is the official Tribe policy on missed lessons. Tribe teachers may have their own policies regarding missed lessons. Please consult your teacher for details.

In cases of emergency or serious illness, a leave of absence may be requested, but not guaranteed. All requests must be made in writing to the Tribe Coordinator. If approved, a membership freeze and/or credit may be given for those absences.

Tribe Music Community cannot guarantee to accommodate lesson time slot changes. To change lesson times within your current teacher's schedule contact your teacher.

Workshop/ Camp Cancellation:

Workshops and Camps are charged as an upgrade to the annual membership. Programs must meet minimum enrollment requirements as determined by Tribe Music Community. Full tuition refunds are given if Tribe cancels a class, camp, or workshop.

Membership cancellation:

To avoid being charged the next month's tuition, **students must provide a written request to terminate or change membership 15 days before the first of the month.**

Sign

Please print, sign, and bring this page of the contract to your first lesson.

I understand and agree to follow the full Tribe Music Community policy, as outlined in this document and at yourmusictribe.com. I also understand the policy may change at anytime and, if so, I will be notified in advance by the Tribe team.

Name Printed: _____

Name Signed: _____ Date: _____